

Ordering Suspension **EFFECTIVE IMMEDIATELY**

NEOREST[®] EW Wall-Hung toilet, CLEANDRY[®] Hand Dryer, Libella[®] Spout, Helix[®] Spout, ECOPOWER[®] Faucet Controller, Flotation Tub with Zero Dimension[®], Modern Showerhead, Modern Handshower

TOTO is currently experiencing a supply chain interruption to a select number of items due to the Coronavirus Disease 2019. To ensure the health and safety of our workforce, several factories have been closed for several weeks which has caused a delay in production and/or receipt of components. Many of the factories have reopened this week, but a few will be required to be closed for a longer period of time.

TOTO has decided to suspend receiving new purchase orders for the items listed below items until we can assure that the supply chain of these items is back online.

For the products that are currently stocked and/or installed, there is no concern for the quality of the product. The supply chain interruption is only due to a delay in production due to the factories being closed.

We apologize in advance for the impact that this may have on your business and we appreciate your patience. We will continue to monitor the situation and will keep you apprised of any changes and/or when we can resume receipt of new purchase orders.

SKU	DESCRIPTION
SN994M#01	NEOREST EW Wall-Hung Toilet Top Unit
CT994CEFG#01	NEOREST EW Wall-Hung Toilet Bottom Unit
HDR130#SV	CLEAN DRY High Speed Hand Dryer
TELS1D5#CP	Libella Wall-Mount M Spout Assembly
TELS123#CP	Helix M Spout Assembly
TELS1B5#CP	Libella M Spout Assembly
TELC103R-D20E	ECOPOWER [®] Faucet Controller 0.11GPC, 20 sec on-demand
PYJD2200PWEU#GW	Flotation Tub with Zero Dimension [®]
TBW01013U4#CP	Modern Showerhead 5 Mode, 1.75 GPM
TBW01020U4#CP	Modern Handshower 5 Mode, 1.75 GPM